



GREAT LAKES Science Center

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August 20, 2013

Dear Mr. Littman,

As the Operations Manager of Camps and Classes, I am happy to recommend Ian Roberts for the Resident Camp Director position. Beginning in 2011, Ian has served as my immediate supervisor in the Camps and Classes department at Great Lakes Science Center. He is a very hard worker who sets the standard of our department very high and is truly dedicated to the mission of our organization.

Under Ian's guidance, our department has continued to grow each year, with this current year being the most successful since the science center opened in 1996. Aside from making my everyday work experience enjoyable, Ian is a take-charge person who is able to develop and present creative ideas and clearly communicate the benefits. He has successfully developed several strategic plans for our department that have resulted in increased revenue through new and unique programming.

Ian leads staff trainings and teambuilding exercises in a way which enables him to form great relationships with our staff. He also establishes relationships with participants; he is able to comfort an overwhelmed staff member during camp or make a homesick child laugh, all while juggling budgets for the upcoming year.

In addition to the administrative aspect of Ian's work, he has developed and implemented several brand new adventure summer camps which include a week long excursion to the Boundary Waters, a multi-day backpacking trip in Pennsylvania, and a multi-day spelunking trip to West Virginia.

In closing, I believe that Ian would be an asset to your organization and the Resident Camp Director position for which you are considering him. In that regard and for your convenience I can be reached at 216-696-2755 if you have any questions about this letter of recommendation.

Sincerely,

Audrey Wilson
Operations Manager
Great Lakes Science Center